UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

JAMES SPENCER,)	
Plaintiff,)	
v.) No.	m e a si
GC SERVICES, LP		7546
Defendant.)	

PLAINTIFF'S COMPLAINT

NOW COMES Plaintiff, JAMES SPENCER ("Plaintiff"), by and through his attorneys, and for her Complaint against Defendant, GC SERVICES, LP, LLC ("Defendant"), alleges as follows:

NATURE OF THE ACTION

1. This action is brought by Plaintiff pursuant to the Fair Debt Collection Practices

Act, 15 U.S.C. § 1692 et seq. ("FDCPA") and the Fair Credit Extension

Uniformity Act, 73 Pa. Stat. Ann. § 2270 et seq. ("FCEUA").

JURISDICTION AND VENUE

- Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states
 that such actions may be brought and heard before "any appropriate United States
 district court without regard to the amount in controversy."
- Defendant conducts business in the State of Pennsylvania and, therefore, personal jurisdiction is established.
- 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

PARTIES

- Plaintiff is a natural person residing in the City of Oreland, County of Montgomery in the State of Pennsylvania.
- Plaintiff is allegedly obligated to pay a debt and is a consumer as defined by 15
 U.S.C. § 1692a(3).
- 7. Defendant is a debt collector with a business office in Houston, Texas.
- 8. Defendant is a debt collector as defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
- Defendant acted though its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives and insurers.

FACTUAL ALLEGATIONS

- In or around September of 2013, Defendant placed collection calls to Plaintiff
 seeking and demanding payment for an alleged consumer debt.
- 11. Plaintiff's alleged debt arises from transactions for personal, family, and household purposes.
- 12. Defendant called Plaintiff's telephone number at 215-852-79XX.
- 13. In or around September of 2013, Defendant called Plaintiff and left a voicemail message on Plaintiff's answering machine. See transcribed voicemail message attached hereto as Exhibit A.

- 14. In the voicemail message, Defendant failed to meaningfully disclose the company's name, the nature of the call or state that the call was from a debt collector. See transcribed voicemail message attached hereto as Exhibit Λ.
- 15. In the voicemail message, Defendant directed Plaintiff to return the call at telephone number 866-862-2793, which is a number that belongs to Defendant. See Exhibit A.
- 16. Defendant is using false, deceptive and misleading means in connection with attempting to collect a debt by not identifying the purpose of its phone calls or that they are an attempt to collect a debt.

CLAIM FOR RELIEF Count I – Fair Debt Collection Practices Act

- 17. Defendant's violations of the FDCPA include, but are not limited to, the following:
 - a. Defendant violated §1692d of the FDCPA by engaging in conduct of which the natural result is the abuse and harassment of the Plaintiff;
 - b. Defendant violated § 1692d(6) of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity because Defendant did not provide the identity of the caller or the nature of the debt.
 - c. Defendant violated § 1692e of the FDCPA by using false, deceptive or misleading representations with the collection of the debt.
 - d. Defendant violated §1692e(10) of the FDCPA by using false representations and/or deceptive means to attempt to collect a debt; and
 - e. Defendant violated § 1692e(11) of the FDCPA by failing to disclose in its communication that it is a debt collector.

Case 2:13-cv-07546-HB Document 1 Filed 12/23/13 Page 4 of 9

WHEREFORE, Plaintiff prays that judgment be entered against Defendant for the following:

- 18. Statutory damages of \$1000.00 pursuant to 15 U.S.C. § 1692k;
- 19. Reasonable attorneys' fees, costs pursuant to 15 U.S.C. § 1692k; and
- 20. Awarding such other and further relief as may be just, proper and equitable.

Dated:

RESPECTFULLY SUBMITTED,

Jason M Rettig, Esquire

100 W Monument Ave Hatboro, PA 19040

Phone :(267) 879-9054

E-mail: rettiglaw@yahoo.com

Attorney for Plaintiff

EXHIBIT A

Case 2:13-cv-07546-HB Document 1 Filed 12/23/13 Page 6 of 9

"This message is for James J. Spencer. My name is (unintelligible), I would appreciate you calling me back. You can reach me at 1-866-862-2793. Thank you."

A Case 2:13-cv-07546-HB Document 1 Filed 12/23/13 Page 7 of 9 neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided

I. (a) PLAINTIFFS	,		DEFENDANTS	;	
IAMES SPENCER			GC SERVICES	S, LP	
	e of First Listed Plaintiff <u>N</u>		County of Residence	of First Listed Defendant	Houston (TX)
a)	EXCEPT IN U.S. PLAINTIFF CA	SES)	•	(IN U.S. PLAINTIFF CASES ND CONDEMNATION CASES L	/
(c) Attornusia (c. N.)	e, Address, and Telephone Numbe		Attorneys (If Known)	DINVOLVED.	
ason M Rettig, 100 W	\ \ \		1 "		
79-9054 II. BASIS OF JURISI	OFCTION (Place on "Y" in	One Box Only)	L CITIZENSHIP OF	PRINCIPAL PARTIES	(Place an "X" in One Box for Plaintif
	1 /	TONE BOX Only)	(For Diversity Cases Only)	/	and One Box for Defendant)
7 1 U.S. Government Plaintiff	3 Federal Question (U.S Government N	lot a Party)		PTF PTEF I I Incorporated or P Of Business In Th	
☐ 2 U.S. Government Defendant	4 Diversity	o of Parties in Item III)	Citizen of Another State	Incorporated and of Business In	
	, indicate c to zensin	, or the lites of team till,	Citizen or Subject of a	□ 3 Foreign Nation	Ø 6 Ø 6
IV. NATURE OF SUI	T (Place an "X" in One Box On		FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Forcelosure □ 230 Rem Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	□ 315 Airplane Product Liability □ 320 Assault, Libel & Slander □ 330 Federal Employers Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle □ Product Liability □ 360 Other Personal Injury CIVIL RIGHTS □ 441 Voting □ 442 Employment □ 443 Housing □ Accommodations □ 444 Welfare □ 445 Amer w/Disabilities -	PERSONAL INJURY 362 Personal Injury - Med. Malpractice 365 Personal Injury - Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIONS 510 Motions to Vacate Sentence Habeas Corpus: 530 General 535 Death Penalty 540 Mandamus & Other 550 Civil Rights 555 Prison Condition	□ 610 Agriculture □ 620 Other Food & Drug □ 625 Drug Related Seizure of Property 21 USC 881 □ 630 Liquor Laws □ 650 Airtme Regs. □ 660 Occupational Safety/Health □ 690 Other LABOR □ 710 Fair Labor Standards Act □ 720 Labor/Mgmt. Relations □ 730 Labor/Mgmt. Reporting & Disclosure Act □ 740 Railway Labor Act □ 790 Other Labor Litigation □ 791 Einpl. Ret. Inc. Security Act □ 1462 Naturalization Application □ 463 Habeas Corpus - Alien Detainee □ 465 Other Immigration Actions		□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ □ Exchange □ 875 Customer Challenge □ 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Information □ Act □ 900 Appeal of Fee Determination □ Under Equal Access □ Unstice □ 950 Constitutionality of □ State Statutes
'3 ¹1 Øriginal □ □ 2 Re	ate Court A	ppellate Court		sferred from	
VI./CAUSE OF ACTION		t seq. sc. awtul Debt Collect			
VII. REQUESTED IN COMPLAINT:		S A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint:
VIII. RELATED CAS IF ANY	(Nec instructions):	ru n gi:		DOCKET NUMBER	DEC 23 2013
DATE		SIGNATURE OF ATTO	RNEW OF RECORD		
12(20 (13)		<u> </u>			
TOR OFFICE CAR ONLY	MOUNT			MAG IUI	

Case 2:13-cv-07546-HBD Documents Trailed 12/23/13 Page 8 of 9

COLUMN SERN DISTRICT	SYLVANIA — DESIGNATION FORM to Der, 106 Apel Ave., Oreland, FA 1	be used by counsel to indicate the gegory of the case for the pose of
	es, LP, 6330 Gulfton St., Houston	
Place of Accident, Incident or Transact		
Trace of Accident, including of Transact	(Use Reverse Side For	Additional Space)
Does this civil action involve a nongov	ernmental corporate party with any parent corporation	and any publicly held corporation owning 19% or more of its stock?
(Attach two copies of the Disclosure	Statement Form in accordance with Fed.R.Civ.P. 7.1(a	Yes□ (No⊠)
Does this case involve multidistrict litig	gation possibilities?	Yes□ Not⊠)
RELATED CASE, IF ANY:		
Case Number:	Judge	Date Terminated:
Civil cases are deemed related when ye	s is answered to any of the following questions:	
1. Is this case related to property include	ded in an earlier numbered suit pending or within one y	
		Yes□ No⊠
action in this court?	ic of fact or grow out of the same transaction as a prior	suit penaing or within one year previously terminated
		Yes□ No 🗵
3. Does this case involve the validity of	r infringement of a patent already in suit or any earlier	
terminated action in this court?		Yes□ No⊠
4. Is this case a second or successive h	abeas corpus, social security appeal, or pro se civil righ	ats case filed by the same individual? $\operatorname{Yes} \square = \operatorname{No} \boxtimes$
***		100
CIVIL: (Place ✓ in ONE CATEGORY A. Federal Question Cases:	ONLY)	B. Diversity Jurisdiction Cases:
_	ine Contract, and All Other Contracts	□ Insurance Contract and Other Contracts
2, □ FELA		2. □ Airplane Personal Injury
3. □ Jones Act-Personal Injur	v	3. ☐ Assault, Defamation
4. □ Antitrust	•	4. ☐ Marine Personal Injury
5. □ Patent		5. □ Motor Vehicle Personal Injury
6. ☐ Labor-Management Rela	tions	6. □ Other Personal Injury (Please
o. – Eucor Management Reta	inons	specify)
7. □ Civil Rights		7. Products Liability
8. Habeas Corpus		8. Products Liability — Asbestos
9. ☐ Securities Act(s) Cases		9. □ All other Diversity Cases
• •	15 USC. et seg	-
10. Social Security Review C	Abugive and Unlawful Debt	(Please specify) Collection
(Pléase specify)	ARBITRATION CERT	PIFICATION
1 Jason Retty	(Check Appropriate C	fategory)
Pursuant to Local Civil Rule 53.2 \$750.000.00 exclusive of interest and co	osts;	belief, the damages recoverable in this civil action case exceed the sum of
i /	nges is sought.	
MATE: 12(20) (3		200443
	Altomey-at-Law	Attorney 1.D.#
	NOTE: A trial de novo will be a trial by jury only if the	ere has been compliance with F.R.C.P. 38. DEC 23 2013
I certify that, to my knowledge, the we except as noted above.	rithin case is not related to any case now pending or	within one year previously terminated action in this court
D. TE.	Jason M Rettig	PA BAR:200948
DATE:	Attorney-at-Law	Attorney I.D.#

CIV. 609 (6/08)



IN THE UNITED STATES DISTRICT COURT OR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

	:	CIVIL ACTION
JAMES SPENCER V.	:	13 1,000
GC SERVICES, LP	: :	NO.

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

Date	Attorney-at-law Attorney for		
1	2/20/13 Jason M Rettig James Spences		_
(f) S	Standard Management - Cases that do not fall into any one of the other tracks.		, /
	Coses that do not fall into any one of the other tracks	x	ì
t t	Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.))_
	Great that do not fall into tracks (a) through (d) that are		
(d) <i>A</i>	Asbestos - Cases involving claims for personal injury or property damage from exposure to asbestos.)
(c) A	Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.		}
		,	
(b) S	Social Security - Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.)
a) F	Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.)
	ECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACES.		

torney-at-law	Attorney for
66) 861-1390	rettiglaw@yahoo.com
	•

Telephone FAX Number E-Mail Address

(Civ. 660) 10/02